



Digital Accessibility Statement

Metaltex SA is committed to ensuring that its website is accessible and usable by the greatest number of users possible, including people with disabilities.

Our website, managed from our headquarters in Switzerland, is primarily intended for a professional audience (B2B), but we recognize the importance of an inclusive and accessible digital experience for everyone.

This accessibility statement applies to <https://www.metaltex.com> and our product assortment platform <https://world.metaltex.com>.

Regulatory context

Currently, Swiss legislation does not impose explicit obligations regarding digital accessibility for private company websites. However, aware of the evolving European regulations and the impact of Directive (EU) 2019/882 – European Accessibility Act, we voluntarily commit to progressively aligning with internationally recognized accessibility principles.

This commitment is also motivated by Metaltex Group's strong presence in European markets, where many clients and partners are located in countries where compliance with the EAA regulation will become mandatory as of June 28, 2025. The ongoing adaptation activities are mainly based on the technical measures set out in the European standard EN 301 549, which in turn are based on the Web Content Accessibility Guidelines (WCAG) version 2.2, conformance levels A and AA.

Planned measures include:

- Progressive insertion of alternative texts (alt texts) for images
- Verification of color contrast and content readability
- Correct structuring of headings for coherent navigation
- Improvement of compatibility with screen readers and keyboard navigation

Compliance status

The website is currently under adaptation. Our developers are implementing progressive technical updates to improve the overall accessibility of the site and promote a more inclusive use.

Continuous improvement

We are aware that digital accessibility is an ongoing process. For this reason, we commit to constantly monitoring and improving our site, in line with regulatory, technological developments and user needs. Every new feature or site update will also be evaluated from an accessibility perspective.

Current limitations

Despite our commitment, some sections of the site may not yet be fully compliant with WCAG standards. We are working to identify and correct any technical or structural issues that might limit access to certain content.

Feedback and contacts

We welcome any suggestions or reports that can help us improve the accessibility of our digital content.

Email: info@metaltex.com
Subject: Website Accessibility

Please include in the email:

- Full name
- Email address
- URL of the webpage or platform section concerned
- Clear and concise description of the encountered problem
- Tools used (operating system, browser, assistive technologies)

Postal address:
Metaltext SA – Via Pra Vicc 2, 6852 Genestrerio, Switzerland

Statement preparation

This statement was prepared on June 25, 2025.
It will be periodically updated according to regulatory and technical developments.