

Terms of Service

for <https://world.metaltex.com>

1. General Information

Welcome to the multilingual and multinational website <https://world.metaltex.com>. This website is owned by Metaltex SA, located at Via Pra Vicc 2, 6852 Genestrerio, Switzerland. VAT number CHE-102.493.387. This website aims to present the product range of the Metaltex Group of Companies to customers worldwide and offers an online service to request a quote.

2. Acceptance of Terms

Users must check a box to accept the Terms of Service to proceed to Metaltex service of Quote Request. By doing this, users agree to the Terms of Service provided on this page.

3. Changes to the Terms

Metaltex reserves the right to change and modify these Terms of Service at any time. Changes will be updated and published directly on this webpage. Users are required to accept the Terms of Service for each Quote Request. Continued use of this service implies acceptance of any changes. It is, therefore, the user's responsibility to review Metaltex Terms of Service regularly.

4. Use of the Site

The site is intended for Business purposes only. Consumers may not request specific offers as Metaltex does not sell individual items nor ship products to private addresses.

The following behaviors are strictly prohibited:

- Provide untruthful information
- Sending spam or unsolicited content
- Attempting to hack the site

5. Use of Quotation Service

To request a quote, users must fill out a form with the following data: name, surname, company, address, telephone number, and email. However, only the name, surname, company, and email address are required to use the service. Metaltex does not sell user data to any company and does not share or distribute the provided information of any user with third parties not strictly related with Metaltex Group of Companies.

6. Intellectual Property

All registered trademarks, including Metaltex, Polytherm, Epotharm, Touchtherm, and Chrometherm, are owned by Metaltex, based on Switzerland. All photographic and image materials on the site and in the requested offers PDF belong to Metaltex SA. Users must request consent to use such materials. Unauthorized use constitutes a copyright violation.

7. Limitation of Liability

Metaltex reserves the right to make technical changes to products at any time without notice. The product composition may vary due to market developments and raw material availability, without compromising functionality.

8. Privacy

The personal data collected is used exclusively by Metaltex and is protected according to the privacy policy. Metaltex may use the data for marketing or sales purposes, such as sending offers, flyers, newsletters, or any other information related to its service, with the option for users to unsubscribe or request not to be contacted at any time.

9. Termination of Agreement

Any visitor can request a quote and take advantage of this free service. Metaltex, however, reserves the right not to send the requested quote if abused by the user, such as providing untruthful or misleading information is suspected. As well as any individual consumer to whom this service is not intended and cannot be provided.

10. Governing Law

These Terms of Service are governed by European GDPR 679/16 and Swiss New Federal Act on Data Protection (nFADP) laws. In case of disputes, European and/or Swiss jurisdiction laws will apply.

11. Contact Information

For questions or issues regarding the Terms of Service, users can contact Metaltex via email at info@metaltex.com.

12. Severability Clause

If any provision of these Terms of Service is found to be invalid, illegal, or unenforceable by a court of competent jurisdiction, that provision shall be enforced to the maximum extent possible, and the remaining provisions shall remain fully valid and effective.

13. Entire Agreement

These Terms of Service, along with the Privacy Policy, constitute the entire agreement between the user and Metaltex regarding the use of the site. They supersede any prior agreements or understandings, whether oral or written, related to the same subject matter.